

WEDDING CONTRACT

By making a deposit, you are agreeing to the following:

Natural Elegance by delores reserves the right to cancel this contract if at any time we feel that the obligations cannot be met. In the event of fire, natural disaster, tragedy or other emergency, liability is limited to full refund of all monies paid.

Terms:

Payments must be in cash, money orders, and all major credit and debit cards through Pay Pal. My Pay Pal account is _____ . A deposit of 50% of the package price is required for the material purchase and the reserving of your Wedding Date. Deposits are non-refundable. Balance due must be paid in full 30 days prior to the shipping date allowing for adjustments to be made. At that time you will receive a preview image of your bridal package. Following adjustments, your arrangement will be permanently secured and the final images will be emailed to you. When the final 50% of payment is received, your bridal package will be ship.

Additional purchases will be invoiced and accepted up to 30 days prior to shipping date. If ordered after your final payment, they must be paid before shipping.

No guarantee is given that the same flowers will be available on additional orders less than 30 days or to your shipping date. Color and style will match as close as possible.

If after receiving a photo of your final package and design adjustments need to be made beyond the initial adjustment, a minimum fee of 25% will be charged on each item being adjusted.

Initial quote, consultation, emails and one (1) photo will be free of charge.

Cancellations:

We understand this is a custom order and we understand if payment is not paid in full 30 days prior to the requested shipping date, this contract is Canceled and all payments are forfeited. Contract cancellation must be in writing. Cancellations made more than 45 days prior to Wedding Date will receive a refund on monies paid, less non-refundable deposit. Cancellations made less than 45 days prior to Wedding Date will receive no refund. There are no refunds for cancellations of individual items after contract is signed. Flowers for those items will be utilized to upgrade the arrangements purchased. Natural Elegance by delores is NOT responsible for weddings that are canceled by the bride and groom.

Substitutions:

We will do everything possible to prevent substitutions. We reserve the right to make substitutions in the event the flowers received are not of the quality suitable for your wedding. In this event, the integrity of the proposed color scheme will be maintained and flowers of equivalent value will be used.

Shipping:

When the package is released to the delivery service, Natural Elegance by delores is NOT responsible for delayed, lost, damaged, or stolen bridal packages through the delivery service. Please plan accordingly to allow your order to be shipped in a timely fashion. We track and insure all shipments. We ship UPS ground.

We understand and agree to the terms of this contract.

Signed _____ Date _____

Signed _____ Date _____

This contract contains the entire understanding between NATURAL ELEGANCE BY DELORES and the CLIENT. It supersedes all prior and simultaneous agreements between the parties. The only way to change or add to this agreement is to do so in writing.

Upon payment of deposit, NATURAL ELEGANCE BY DELORES will reserve the date agreed upon. The booking deposit is applied towards the bridal package. The CLIENT understands and agrees that the entire amount owed for the package described in the contract is due prior to shipping.

Natural Elegance by delores
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